

Wellington Town Council Community Committee 16-09-2025

1. SCC Consultation. One Team Review and Connect Somerset

- 1.1 Connect Somerset working as a locality model. Now to be known as Connect Wellington
- 1.2 One Teams will also be working on a locality model. There are 3 FTE One Team Early Intervention Co-ordinators included within model. My locality area will be Wellington, Wiveliscombe and West Somerset. How One Teams work in our locality is very little change from the current model. We now sit in the Community Safety Team so will work alongside Council and Police ASB Officers and Violence Reduction partnership. One Teams are currently on hold in Taunton, Bridgwater and Chard areas with concerns in these areas being monitored by existing co-ordinators where required.

2. Update on Kings Arms

- 2.1 Helen has provided an update on building and budget
- 2.2 Kings Arms Community Hub is now 7 weeks into its soft opening.
- 2.3 Initially there was a soft opening for 3 days a week (Tuesday – Thursday). There are now some activities on a Monday and Friday along with some evening activities. Official opening date is **Tuesday 30 September**.
- 2.4 The building is staffed from Tuesday to Thursday and we now have one volunteer who offers four hours on a Tuesday and Thursday. We are now prioritising increasing volunteering capacity to help with coverage of the building and to deal with specific tasks.
- 2.5 Amongst those providing services initially are Reminiscence Learning, Bold and Brave Café, Young Somerset, Health Visitors, Baby and Toddler Groups, Police beat Surgeries, Housing Surgeries (Somerset Council and Live West), Best Before Food Store, Employment Hub. This is an ever-increasing list.

FOR CONSIDERATION

Community Open Days & Engagement Events

We propose hosting **four engagement events** to promote the Hub and connect with residents:

Engagement Events:

Events	Requirements	Costs
2x Independent Market Events	Refreshments/Snacks	£280 - £70 per event
Xmas Light Switch-On	Printing & Posters	£160
February Open Day (Date TBC)	Pull-up Banner(one off)	£90
	Name Badge/Info Cards	£20

	Sub-Total	£550
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Young People's Open Evening (Dates TBC)	Festive Nibbles & Refreshments	£100
	Printing/Signage	£30
Christmas Decorations	Indoor lights, tree and decorations.	£100
Creative Youth Outreach Activity	Paints, brushes, and canvases for an art-based session with young people	£70
Final Contingency Buffer	For any unforeseen or additional needs	£100
	Sub-Total	£400

Total Proposed Budget: £950

3. Young People Feedback

Please see attached evaluation (Appendix7a) summary of Young People's activities.

4. SALC Funding Bid – Interim report.

This is due as at 30-09-2025. Please see attached report to date which will be completed with up-to-date data and costs before submission.

5. Wacky Wednesdays

3.1 The Summer Wacky Wednesdays took place at Wellington Park on 13th and 27th August from 11.00 – 12.45. Steering Group will be meeting next week to evaluate and plan next activity during October Half Term. We will be looking at how we can increase profile and ensure sustainability of these events.

6. Children and Young Peoples Plan update

6.1 This group has been reconvened

6.2 Summer programme was arranged to include Outreach work via In the Mix

6.3 Young Somerset have been providing activities in the Kings Arms Community Hub and Septembers programme has been planned

6.4 Group will be used as a triage for Funding for Young Peoples Services

6.5 Visit undertaken to Home Start West Somerset and follow up Teams call has been booked.

7. Link up between This Committee, SCC neighbourhood planning, PCN, Neighbourhoods, One Team Community Work, Cradle to Career Model and LCNs

- 7.1 Community Breakfasts were paused over the Summer break
- 7.2 Next breakfast is 22 September at Court Fields School
- 7.3 Cradle to Career progress will be shared via these meetings. A meeting of Steering Group and thread leads has been arranged for 25 September to update on progress to date and to decide how Cradle to Career budget should be managed.
- 7.4 Somerset Council are committed to a Neighbourhood / Locality model of working with Connect Funding secured for another year. One Teams working is being standardised across the county with the model used in our Locality area being piloted here and in Mendip before being rolled out across the rest of the County

Young People Evaluation Summary

The first youth drop-in session held at the Kings Arms Community Hub (KACH) welcomed 35 young people, marking a strong start and a valuable trial of the space's capacity and layout. The session successfully engaged our target group, including many vulnerable and additional needs young people, and generated positive feedback from both attendees and their parents/carers.

What Worked Well

- **High engagement:** 35 attendees made for a well-attended trial session.
 - **Safeguarding visibility improved** through the use of the front window for monitoring entry.
 - **Positive feedback** was received on social media and in person from both young people and parents.
 - **Inclusion and empowerment:** Young people with additional needs contributed to running the café, fostering a sense of ownership.
 - **Staffing model effective:** A mix of 4 qualified staff with varied experience ensured the session ran smoothly despite high footfall.
 - **Target demographic reached**, with strong attendance from vulnerable young people.
 - **Interest in volunteering:** Several older attendees (aged 17) expressed interest in supporting future sessions.
 - **Youth voice captured**, with many ideas shared for future activities (see below).
 - **Safe and welcoming atmosphere:**
 - “Felt safe, welcoming space just for them”
 - “Liked the chill-out area”
 - “Felt like it was ours”
 - “You listened to our ideas when you came into school – it feels like a lovely space”
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Areas for Development & Next Steps

Operational and Safety

- **Staffing ratio:** Maintain at least 1:10 with a preference for 3–4 qualified staff on site. Volunteers must not replace qualified youth workers.
- **Age range enforcement:** Some 9-year-olds and 17-year-olds attended after being signposted from the BBQ. Age range limits should be re-communicated for safeguarding.
- **Door security:**
 - Recommend installing a thumb-turn lock and implementing a doorbell entry system to ensure controlled access.
 - Young people should not be able to walk in freely during sessions.
- **External safety:** Concerns raised regarding lighting and security outside the venue, particularly with darker evenings approaching.

- **Alcohol-related disruption:** One intoxicated adult was present outside the venue. Police were contacted (101). Kelly to liaise with PCSOs ahead of future Friday sessions.

Venue Improvements

- **Noise control:** Consideration needed around noise dampening due to impact on neighbouring restaurant and future residential flats above.
- **Signage:** The building is still perceived as a pub. Request to explore adding 'Community Hub' to the existing external signage.
- **Use of space:** Explore clearer zoning:
 - Café: board games and refreshments
 - Activity room: music, arts, crafts
 - Upstairs area: quiet space for one-to-one or sensory needs

Session Logistics

- **Publicity:** Nick to lead on all session promotion. Next flyer due 17 September ahead of the next drop-in on 19 September. KACH/WTC to share across platforms.
- **Registration process:** Develop a quicker, simplified registration form. WTC is exploring an electronic sign-in system.
- **Parental permissions:** To be managed by In The Mix once weekly sessions commence.
- **Staff deployment:** Going forward, all youth workers to remain onsite during sessions due to high numbers (rather than detached outreach).
- **Resources for next session:**
 - **Nick:** Wii/VR activities, hot/cold drinks, biscuits
 - **Kelly:** Milk, squash, art canvases, music licence (to be chased with Netty & Dave)

Young People's Suggestions for Future Activities

- Basketball and other sports
- College/student nights
- Galaxy hot chocolate (purchased!)
- Disco/party events
- Age-specific sessions
- Volunteering and community projects (e.g. litter picking)
- Film nights and game nights
- Drawing, painting, crochet, creative arts
- PlayStation, phone chargers, live music (e.g. The Clovers from Court Fields)
- Drama and performance-based activities

Conclusion

This first session has demonstrated a strong appetite for a safe, youth-led space in Wellington. The KACH venue provided a welcoming and inclusive environment. Going forward, addressing safety and access, improving internal zoning, and maintaining

consistent staff support will help ensure successful and sustainable delivery. Engagement from the young people has been outstanding, and their ideas will help shape future sessions and programme planning.

SALC – Mid Point Evaluation of Project – Due 30 September

Mid-point 6 month reporting - Overview of progress:

- Date of appointment of member of staff -
- Session types – Please see attached programmes which show activities that have taken place and those that are planned for Autumn, The Hub is already being used very regularly despite us still being in the soft opening period. The official opening date is 30 September.
- Session frequencies – These are outlined on the programmes attached.
- Attendee numbers – This data will be provided to 30-09-2025
- Attendee demographics – This data will be provided to 30-09-2025
- Details of the groups and organisations delivering sessions – As shown on programmes.
- Data from delivery partners such as user satisfaction, achieved positive outcomes, etc.
- Information about any groups and organisations who chose not to use the spaces and why. There have been two Groups that have chosen not to use the building. Support for Armed Forces operate from St John's Church and although they looked at using the kings Arms the view of their attendees was that they should not change venue. We will continue to signpost to that support from the hub. The other Group was Slimming World where the venue was not big enough for the numbers they anticipated.
- Feedback from participants – Feedback has been superb. I attach a report on the impact of support offered to Young People over the Summer Holiday period. This not only provides valuable feedback but also highlights areas of improvement.
- Breakdown of expenditure to date – This will be provided to 30-09-2025
- Photographic evidence of projects – please be aware you may need photographic consent



KINGS ARMS COMMUNITY HUB

Summer Programme 2025

Mondays - Closed

Tuesdays

9am - 5pm : Free Health checks for 40-74 yr olds - NHS Public Health

9am - 5pm : Young Somerset - Mental Health in Schools Team - 1:1 support.

10am - 11:30am : Healthy Little Ones group - Wellington Health Visiting Team
(starting 12th August)

2pm - 3.30pm : Reminiscence Learning Community Engagement Sessions

Wednesdays

10am - 4pm : Young Somerset- summer activity programme for 11-16 yr olds

10am - 2pm : Bold & Brave taster sessions starting in August

1pm - 5pm : 27th August - Growing Minds - Baby Spa

1.30pm - 3.00pm : 2nd Wednesday of the month - Housing drop-in

10.00am - 12.00pm : 3rd Wednesday of the month - Employment hub

Thursdays

9am - 12pm : Reminiscence Learning - 1:1 support sessions

10am - 11am : Community Police drop-in sessions starting 31st July fortnightly

10am - 12pm : Community Development Officer drop-in sessions

(14th, 21st, 28th August) - more info to follow

1.30pm - 4pm : Young Somerset summer activities (14th & 21st August)

2pm - 3pm : Court Fields School Chaplain - drop-in sessions

Fridays - Closed

For more information contact Kelly
kelly@wellingtontowncouncil.co.uk

THE KINGS ARMS COMMUNITY HUB

Agenda Item 7d

Autumn Programme 2025



Mondays

-Reception Closed-

10am - 12pm

Chill & Chat

Somerset Parent/Carer Forum

For parents/carers with additional needs children aged 0-25

*3rd Monday of the month

Tuesdays

10am - 11:30am

0-5 yrs

Healthy Little Ones

Wellington Health Visiting Team



9am - 5pm

Free Health Checks

NHS Public Health

40-74 year olds


40-74 yrs

2pm - 3:30pm

Community Engagement

Reminiscence Learning



Items marked  must be booked in advance
Please make bookings directly via the event organiser.

Wednesdays

9:30am - 11:30am

0-5 yrs

Baby & Toddler Cafe

Bright Beginnings

*Term time only, £2 cash charge



1pm - 4pm

Baby Spa

Growing Minds

*1st & 4th Wednesdays of the month

10am - 12pm

Employment Hub Drop-In

Employment Hub

*3rd Wednesday of the month

1:30pm - 3pm

Housing Drop-In*

Somerset Council

*Second Wednesday of the month

2pm - 2:45pm

Seated Exercise Group

Move It Or Lose It

*First session free - 17th September

6pm - 8pm

11-16 yrs

Umbrella Group

Young Somerset

*Invitation Only

Thursdays

9am - 12pm

1:1 Dementia & Memory Support

Reminiscence Learning

10am - 11am

Community Police Drop-In

Avon & Somerset Police

*Fortnightly from 11th September

1:30pm - 3pm

0-5 yrs

Pop-Up Tots Group

Young Somerset

*Starting 11th September

6:30pm - 8:30pm

Monument Games Club

Monument Rotary Club

*Term time only - SEND Youth specific

Fridays

-Reception Closed-



COMING SOON

Baby Massage

Wellington Health Visiting Team

COMING SOON

Evening Sessions for Young People

In The Mix Project



If you have a question about the Kings Arms Community Hub please contact the Community Hub Manager, Kelly Enfield, at kelly@wellingtontowncouncil.co.uk

