

# WELLINGTON TOWN COUNCIL SAFEGUARDING POLICY

Adopted in October 2025.

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**IF A COUNCILLOR OR MEMBER OF STAFF HAS CONCERNS ABOUT A SAFEGUARDING ISSUE RELATING TO A CHILD OR ADULT, THEY SHOULD CONTACT SOMERSET COUNCIL ON 0300 123 2244 OR THE POLICE ON 999**

## 1 Introduction

1.1 All organisations have a duty of care for the children and any vulnerable adults whom they provide activities or services. Wellington Town Council is committed to practices that protect children and vulnerable adults from harm and treat them with dignity and respect. At the same time, the Council will protect its staff from the risk of unfounded allegations. Wellington Town Council will seek to ensure that any child or vulnerable adult using Council services or facilities can access them in safety without fear of abuse. This policy also applies to all activities and services delivered at the Kings Arms Community Hub, which operates under the remit of Wellington Town Council.

1.2 The Council seeks to implement its policy on child and vulnerable adult protection by:

- Ensuring that all staff, Councillors and volunteers who have regular, direct and unsupervised contact with children and vulnerable adults are carefully selected, including a check with the Disclosure and Barring Service (DBS), at least two written references, trained and accredited where necessary.
- Ensuring that any Town Council contractors who have regular, direct and unsupervised contact with children have effective policies and procedures in place.
- Giving all the parties involved e.g. parents and the general public, information about what they can expect from the Council in relation to protecting and safeguarding children and vulnerable adults.
- Ensuring that there is a clear complaint procedure in place that can be used if there are any concerns.
- Sharing information about concerns with appropriate agencies that need to know and involving parents and/or carers as appropriate.

## 2 Scope

2.1 This policy applies to all Councillors and staff regardless of whether they have regular contact with children and vulnerable adults and to all activities and services delivered at the Kings Arms Community Hub, which operates under the remit of Wellington Town Council.

For the purposes of the policy, a member of staff covers employees including casuals, volunteers, work experience placements and trainees. This policy should also be read in conjunction with other policies in the Council Constitution including

the Staff Handbook (particularly the Equality and Diversity, Complaints and Whistleblowing sections), the Health, Safety and Welfare Policy and the Information Policy.

### **3 Definitions**

3.1 For the purposes of the policy, a child is anyone under the age of 18 years. A vulnerable adult is someone who by reason of mental or other disability, age or

illness is unable to take care of themselves or unable to protect themselves against significant harm or exploitation. An adult for the purposes of this policy is anyone over 18 years of age.

#### **4 Procedures**

4.1 These procedures and the following good practice guidelines seek to ensure that all councillors, staff and volunteers have a clear understanding of their responsibilities when working with children and vulnerable adults. The aims of these procedures are to ensure that both Councillors and staff:

- Recognise the signs of abuse and what appropriate course of action should be taken in the circumstances
- Understand the potential risk to themselves and ensure that good practice is Always adhered to.
- Recognise signs of improper behaviour from other Councillors and or staff and report it to the Community Development Officer or Community Hub Manager at the earliest opportunity.

#### **5 Good Practice Guidelines**

5.1 Everyone working in direct or indirect contact with young people and vulnerable adults must abide by the guidelines noted below. It is possible to reduce situations where abuse may occur and below are specific examples of the care which should be taken when working with children or vulnerable adults

5.2 Councillors and Staff must:

- Be identifiable e.g. wearing Town Council branded clothing or name badges
- Treat all children and people with dignity and respect
- Provide an example for good conduct that others can follow
- Challenge unacceptable behaviour e.g. bullying and report allegations/suspicions of abuse
- Ensure that, when possible, there is more than one adult present during activities with children and young people, or at least be within sight or hearing of others
- Respect their right to personal privacy and encourage children and vulnerable adults to feel comfortable enough to point out attitudes or behaviours they do not like
- Remember that someone else might misinterpret certain actions, no matter how well intentioned
- Be aware that any physical contact with a child or vulnerable adult may be misinterpreted
- Recognise that special caution is required when discussing sensitive issues with children or vulnerable people
- Always operate within Wellington Town Council's Code of Conduct, principles, guidance, policies and procedures

5.3 Councillors and Staff must not:

- Have inappropriate or unwarranted physical or verbal contact with children or vulnerable people
- Be drawn into inappropriate attention-seeking behaviour or make suggestive or derogatory remarks or gestures in front of children or vulnerable adults
- Jump to conclusions about others without checking facts
- Either exaggerate or trivialise any abuse issues
- Show favouritism to any individual

- Rely on your good name or that of Wellington Town Council to protect you
- Believe ‘it could never happen to me’
- Take a chance when common sense, policy or practice suggests another more prudent approach.

5.4 There may be exceptional circumstances where it is necessary to restrain a child or a vulnerable adult to prevent them from damaging themselves or others. Only the minimum reasonable force necessary may be used. All incidents of physical restraint must be recorded on an incident form and submitted to the Town Clerk, as well as informing the parents and/or carer as soon as possible.

## **6 Main Forms of Abuse**

- Physical Abuse** This may involve actions such as hitting, shaking and burning as well as the use of inappropriate restraint. Physical abuse, as well as being a deliberate act, can be caused by an omission or failure to act to protect. In the case of children, it includes the giving of alcohol, inappropriate drugs or poison to them.
- Emotional Abuse** Emotional abuse is a persistent lack of love and affection. A child may be constantly verbally abused, threatened, ignored or taunted. Other forms of emotional abuse include excessive overprotection and unrealistic pressure to succeed. In addition it may include intimidation, humiliation, verbal abuse, harassment or discriminatory harassment to adults.
- Sexual Abuse** Involves forcing or enticing a child or vulnerable adult to take part in sexual activities whether the child or vulnerable adult is aware of or consents to what is happening. It may also involve non-contact activities such as showing pornographic material, sexual innuendo or encouraging someone to behave in a sexually inappropriate way.
- Neglect Child & Vulnerable Adult Protection Policy.**  
The persistent failure to meet a child’s or vulnerable adult’s basic physical and/or psychological needs. These needs include adequate food and warm clothing and also medical care, social care and educational services. Neglect may include simply being left alone or excluded.

## **7 Recognising Abuse**

7.1 This is not always easy to do, and it is not the responsibility of Councillors, Officers or staff to decide whether abuse has taken place, or if a child or vulnerable adult is at significant risk. However Wellington Town Council does have a responsibility to act and report promptly if they have any concerns or suspicions. Indications that a child or person may be subject to abuse include:

- Unexplained or suspicious injuries such as bruises, cuts and burns particularly if situated on parts of the body not normally prone to such injuries
- Injuries for which an explanation seems inconsistent
- Fear of parents or carers being approached about such injuries
- Flinching or cowering when touched or approached
- Sudden or unexplained changes in behaviour
- Fear of being left with a specific person
- Changes in appearance - sudden loss of hair, dirtiness, weight loss etc.
- In children, a failure to grow and thrive and showing difficulties in making friends or socialising
- In adults, a loss of assets and possessions.

7.2 This list is by no means exhaustive, and it is important to remember that many children and people will exhibit some of these indicators at some time, and the presence of one or more should not be taken as proof that abuse is occurring.

7.3 It is crucial that Councillors and staff realise that this is only a process of observation and that at no point should Councillors or staff actively seek out abuse or an abuser. The Town Council's responsibility is to ensure that any concern about the welfare of someone is reported and to never assume that others will do it.

## **8 Responding to Allegations and Suspicions of Abuse**

8.1 It is vitally important the details of an allegation or an incident of abuse or mistreatment are carefully recorded. An accurate record should be made of:

- The date and time of the incident and/or disclosure
- The parties who were involved
- What was said and done by whom
- The full name of the person reporting and to whom reported and where appropriate:
- Any action taken
- Details of action taken i.e. contact with Somerset Council/Police – date, time and response

**8.2 Responding to a child or vulnerable adult making an allegation of abuse against a Councillor, officer or contractor** Councillors and staff will stay calm and listen carefully, allowing the child or person to continue at their own pace and reassure them that they have done the right thing in speaking out. It may be necessary to ask questions for clarification only and always asking questions that suggest a particular answer (i.e. leading questions) should be avoided. The record keeping advice should be followed and, at an early opportunity, it must be explained to the child or vulnerable adult that the information will need to be shared. Do not promise to keep secrets. These allegations should be recorded and reported to the Town Clerk at the earliest opportunity who will contact Social Services. If the Town Clerk is not available, the person recording the information should contact Social service or The Police. If the allegations are made in respect of the Town Clerk, then the report must be made to the Mayor.

### **8.3 Responding to suspicions that a Councillor or officer may be abusing a child or vulnerable adult or not following the code of good practice**

Anyone that suspects a colleague may be abusing a child or a vulnerable adult should act on their suspicions immediately. These suspicions should be recorded and reported to the Town Clerk at the earliest opportunity who will contact Social Services. If the Town Clerk is not available, the person recording the information should contact Social service or The Police. If the suspicions are raised in respect of the Town Clerk then the report must be made to the Mayor. If the matter relates to poor practice the disciplinary/capability procedures may be followed, as detailed in the Staff Handbook.

8.4 If it relates to potential abuse, the matter must be referred to Social Services who may also involve the Police. The person concerned will be suspended pending the outcome of an internal investigation into the allegations. Wellington Town Council acknowledges that this is an extremely sensitive issue for staff and everyone working on its behalf. The Council will fully support and

protect anyone who, in good faith, reports a concern that a colleague is or may be abusing a child or a vulnerable adult.

## **9 Confidentiality**

9.1 The legal principle that the welfare of the child or vulnerable adult is paramount means that the consideration of confidentiality, which might apply to other situations within the Council, should not be allowed to override the right of the person to be protected from harm.

9.2 However, where possible every effort should be made to ensure that confidentiality is maintained for and by all concerned when an allegation is made and whilst it is being investigated.

The Council will seek to balance protecting children and vulnerable adults from harm whilst protecting its staff from the risk of unfounded allegations.

9.3 The Town Clerk will be responsible for dealing with all allegations and suspicions of abuse concerning a member of staff, in conjunction with any relevant authorities and agencies. The Monitoring Officer at Somerset Council will be responsible for dealing with all allegations and suspicions of abuse concerning Councillors, in conjunction with any relevant authorities and agencies. The Town Clerk or Monitoring Officer will not decide if anyone has been abused – this is the task of Social Services, which has the legal responsibility.

9.4 The Council's Designated Safeguarding Lead is the Community Development Officer. The Deputy Designated Safeguarding Lead is the Kings Arms Community Hub Manager. In the absence of both the Lead and Deputy, staff should report concerns to the Chief Executive/Town Clerk. If the concern relates to the Designated Safeguarding Lead, Deputy or Town Clerk, the matter should be reported to the Chief Executive/Town Clerk or in their absence the Mayor."

## **10 Recruitment, Training and Monitoring**

10.1 All successful applicants for posts involving contact with children or vulnerable adults will be subject to a basic DBS check and if necessary and justified an enhanced DBS check to ensure there are no irregularities in their background which may give cause for concern. This check will be carried out by Wellington Town Council prior to employment. Similarly staff, which regularly have direct and indirect contact with children or vulnerable adults, will have training to raise their awareness of protection issues at their induction and at regular intervals throughout their employment at Wellington Town Council.

10.2 The level of DBS check will be determined by the role's level of contact with children or vulnerable adults, following government guidance.

- Basic DBS checks will be used where appropriate
- Enhanced checks will only be required for roles meeting the regulated activity criteria

## **11 Publicity and Young People – Guidance Notes**

11.1 These guidelines should be followed if commissioning photographs of children (i.e. under 18 years of age) or if planning photography of children at events

and using visual media for publicity purposes.

11.2 The guidelines apply to both professional photographers / camera personnel and Councillors or staff taking personal or informal photographs at Town Council events.

11.2.1 Child Protection Issues and Visual Media For the protection of children, it is essential that the event organiser obtains a written validation of consent from the subject(s) and their parent(s) or guardian(s) before any images are used. The request for consent should include an explanation of what the film or footage will contain and how the images will be used e.g. photographs / film may be used in publicity material such as the Annual Report, Annual Town Meeting, newsletters, press releases, brochures, video

footage, websites and other promotional media materials. Where Wellington Town Council has commissioned a photographer or camera person to attend a Town Council event, they will be requested to abide by the following requirements:

- Always wear identification
- Only take photographs or footage at the designated event or venue
- Ensure that they take the audience and purpose into proper consideration when publishing any photographic/film material i.e. focus on the activity, rather than full shots of children.

#### 11.2.2 Appropriate Editorial Content

All photographs used in publicity materials must fulfil the following set of criteria to ensure the publication is produced to the highest standard, the content is appropriate and falls in line with equity issues. This includes choosing images which show all sections of society including representatives from black and ethnic communities, people with disabilities etc. Photographs must not be edited in any way from the originals, for example disproportionately re-sizing, changing colours, distorting the images or air brushing. Visual contents or captions cannot be used as means of identifying children. This includes names, addresses or any other unnecessary information, which could be used to trace the child. This information must also be withheld in all reproductions.

11.2.3 Copyright, Credits and Labelling. Any professional companies or organisations that provide photographs must be appropriately credited before using them. Images supplied should be cleared for copyright and with permission to print or re-produce.

#### Security of Images

11.2.4 All images, photographs and footage should be stored securely, with access to transparencies, film or hard prints restricted to appropriate staff. These arrangements will help to protect potentially any inappropriate use of the collection.